

Quick Start Guide



Scan the QR code to enter the forum

Proxmark3 Forum Link: www.proxmark3builds.org

Includes Proxmark3 product introduction,
how to use, software and firmware downloads



Scan the QR code to view the video on
how to update the Proxmark3 firmware

Video Link: <https://youtu.be/EoW7g3jnJA>

Customer Support Email: Taomaikeji@outlook.com

IMPORTANT NOTICE

The Proxmox3 is a professional-grade smart device intended for functional use. If you encounter any software issues, functional problems, or product defects, please contact our Customer Support via the email:

Taomaikexi@outlook.com, rather than initiating a return on Amazon.

- **Response Time:** We'll reply within **24 hours** (excluding weekends and public holidays).
- **Please avoid returning the product directly to Amazon before contacting us.** Amazon's system may classify such returns as "defective," resulting in disposal of the unit without resolving your problem.
- **By contacting us first,** we have a chance to troubleshoot and resolve your issue directly.
- **If we can't resolve the issue,** we will provide full return instructions and a refund.

Thank you for your understanding and cooperation. Your satisfaction is our top priority!



Notes on Amazon Returns Policy

Amazon generally allows returns for most electronics within **30 days of delivery**

However, returning a product labeled as defective without contacting the seller may lead to its disposal and will not address the underlying issue.